

Shared Revenues and Benefits Joint Committee 8th September 2022
Performance Update
Appendix 1: Performance Data Quarter 1 2022/23

Measure	Quarter 1 2022/23		2021/22 Annual Outturn	
	NK	COL	NK	COL
Local Authority				
Council Tax collection (cumulative)	29.02%	25.99%	98.38%	94.00%
NNDR collection (cumulative)	41.16%	36.60%	99.74%	98.45%
NNDR collection – WLDC (cumulative)	32.26%		97.90%	
No. Revenues customers awaiting change to be processed	485	1,838	976	2,046
Total Net Arrears for Council Tax prior years (i.e., not including current year)	£2,962,978	£6,749,315	£1,813,006	£2,197,469
Total Net Arrears for NNDR prior years (i.e., not including current year)	£241,147	£188,195	£47,360	£117,570
Housing Benefit overpayments collection in period	141.71%	126.84%	102.89%	167.76%
Outstanding Housing Benefit overpayments debt	£1,357,357	£2,604,637	£1,418,662	£2,661,801
Housing Benefit New Claims: Average number of days to process (cumulative)	21.57 days	17.77 days	17.34 days	16.54 days
Housing Benefits Changes of Circumstances: Average number of days to process (cumulative)	4.37 days	6.49 days	2.80 days	3.55 days
No. Benefits customers awaiting assessment (cumulative)	1,110	2,544	651	2,117
% Benefits claims checked financially correct (cumulative)	94.09%	94.32%	96.13%	97.13%